

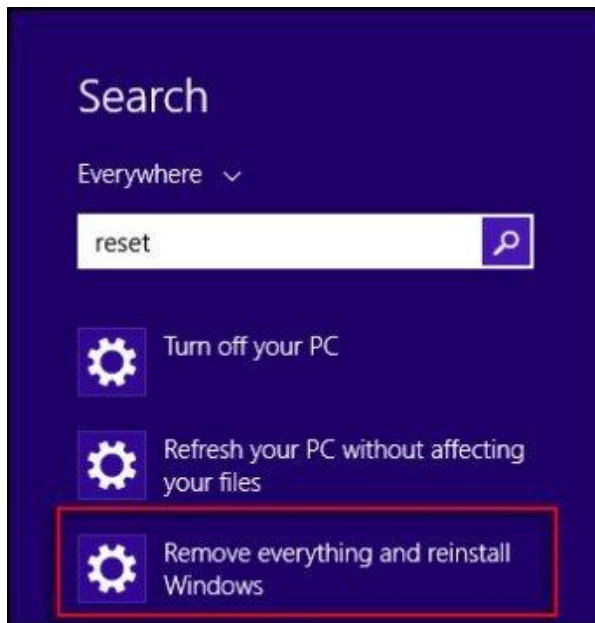
Resetting your computer from the Start screen (Windows 8)

Use the Reset your PC feature to permanently remove all personal files, software you have installed, and to return the computer to factory settings.

Use the following steps to reset your computer from the Start screen:

1. From the Start screen, type reset to open the Search charm, and then select **Remove everything and reinstall Windows** from the search results.

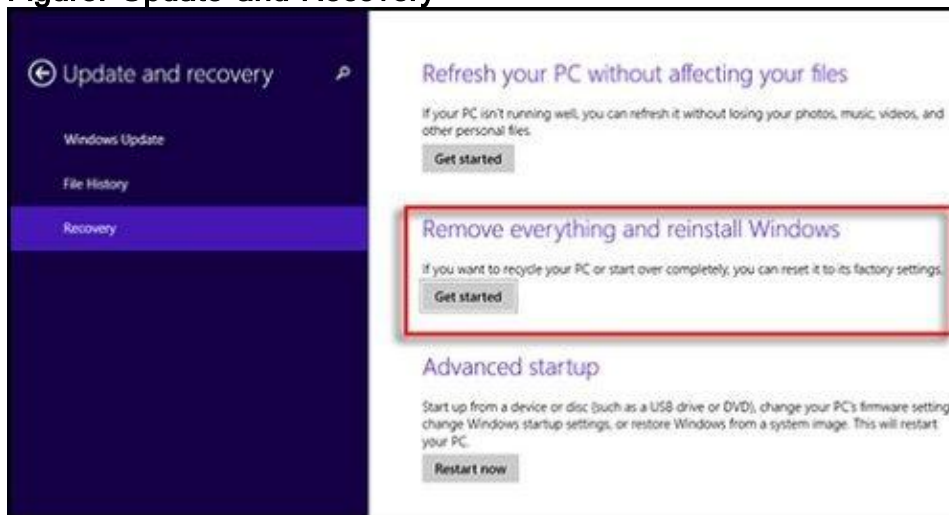
Figure: Search for reset



The Update and recovery window opens.

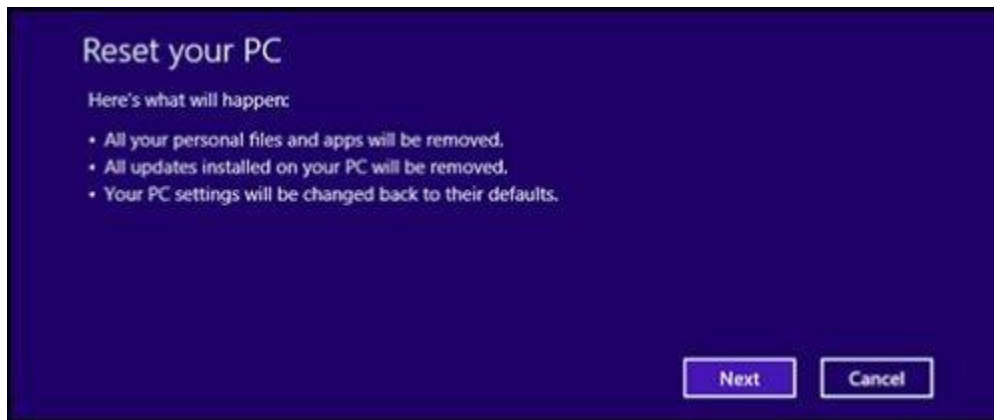
2. Under "Remove everything and reinstall Windows", click **Get started**.

Figure: Update and Recovery



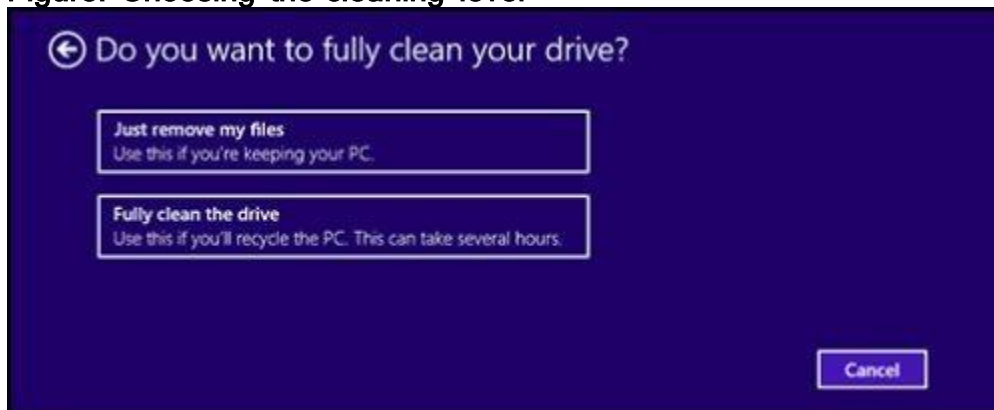
3. On the Reset your PC screen, click "Next"

Figure: Reset your PC



4. If prompted, insert your Windows 8 installation disc or recovery media.
5. If your computer has more than one drive installed, you must select whether you want to reset only the drive where Windows is installed, or reset all drives. Make your selection, and then click “Next”
6. Next you will be asked if you want to fully clean your drive. When you remove your files, you can also clean the drive so that the files cannot be easily recovered. Select either “Just remove my files” or “Fully clean the drive” Then click “Next”

Figure: Choosing the cleaning level

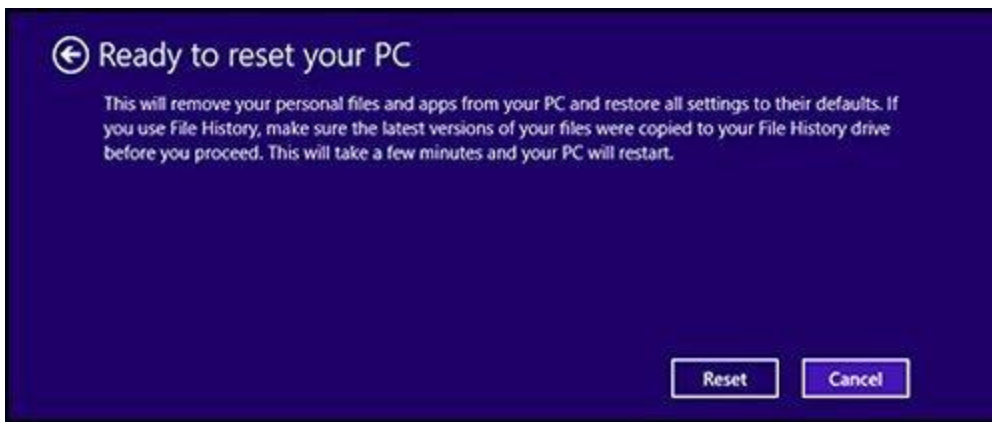


7. On the **Ready to reset your PC** screen, click **Reset**.

CAUTION:

Your **personal files and settings will be destroyed** by performing this step. Make sure you have backed up all your important files on another drive before performing a reset. If you need help backing up your files, you might want to contact a professional data recovery service.

Figure: Ready to reset your PC



8. Wait while Windows resets your computer. This might take a while, and your computer will restart.

Figure: Resetting your computer

